







#### Recruitment, Selection, Testing & Retention of SWAT Personnel

NATIONAL TACTICAL OFFICERS ASSOCIATION

800-927-9127

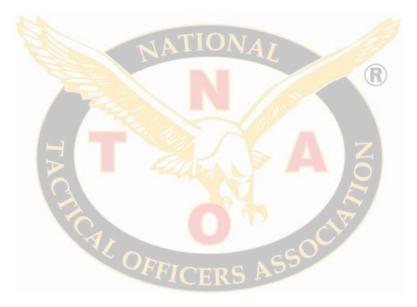
WWW.NTOA.ORG

### Objectives

- What do the courts say relative to testing and selection?
- Validating job criticality issues.
- Identifying essential functions that relate to your SWAT Team that candidates should be tested and evaluated.
- Testing factors for candidates.



Recruitment, Selection, Testing & Retention of SWAT Personnel



### Section One RECRUITMENT OF SWAT PERSONNEL



Recruitment, Selection, Testing & Retention of SWAT Personnel

### Recruitment

- What was your experience 10 years ago.
- What challenges exist today?
- What, if anything, have you changed with regards to recruitment?



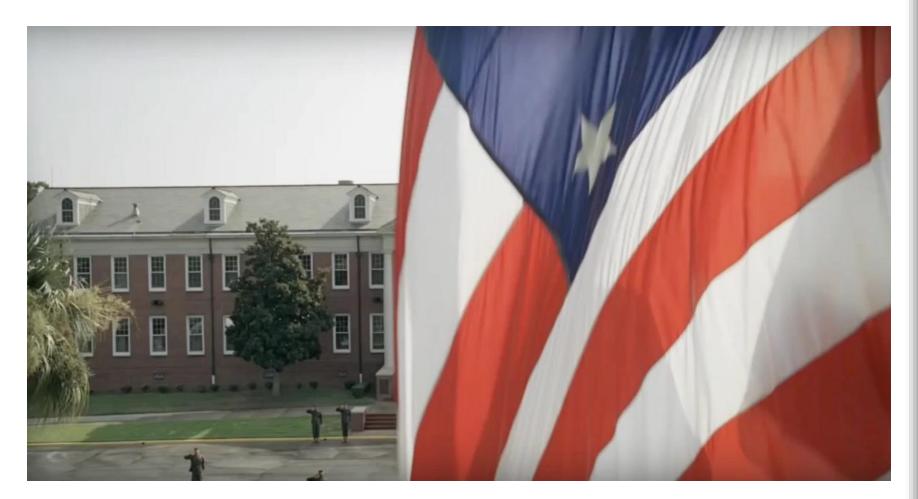
#### USMC Recruitment Video Cir. 1988





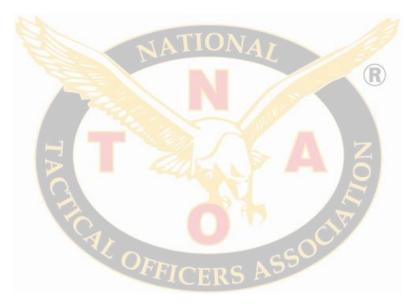
Recruitment, Selection, Testing & Retention of SWAT Personnel

#### USMC Recruitment Video Cir. 2011





Recruitment, Selection, Testing & Retention of SWAT Personnel



### Section Two SELECTION OF SWAT PERSONNEL



Recruitment, Selection, Testing & Retention of SWAT Personnel

"It shall be unlawful employment practice for a respondent, in the connection with the selection or referral of applicants or candidates for employment or promotion, to adjust scores of, use different cutoff scores for, or otherwise alter the results of, employment related tests on the basis of race, color, religion, sex or national origin."



### **Selection Process**

- Reasonable
- Job related
- Same activities
- Same standards







### Validation

- Job function
- Frequency performed
- Rating process
- Documentation

### **Essential Functions**

- Crawling and running
- Jumping
- Balance
- Discipline





Recruitment, Selection, Testing & Retention of SWAT Personnel

### **Essential Functions**

- Climbing and traversing
- Lifting and carrying
- Rescue
- Running

Recruitment, Selection, Testing & Retention of SWAT Personnel



### **Essential Functions**

- Elevated positions
- Confined spaces





Recruitment, Selection, Testing & Retention of SWAT Personnel

### **Activities Tested**

Physical Fitness & Obstacle Course Test	Coordination, Initiative, Perseverance, Teamwork
Firearms Training	Hand/Eye Coordination, Safety Awareness
Courses of Fire	Movement, Accuracy
Team Movement	Ability to Follow Instructions, Decision Making
Use of Force Drills	Integrity, Ability to Function Under Pressure, Target ID, Articulation, Justification, Knowledge of Laws and Policy
Ladder Climb	Strength, Stamina, Fears
Land Navigation	Orientation, Sense of Direction, Leadership



Recruitment, Selection, Testing & Retention of SWAT Personnel

### **Testing Factors 1** Psychological and emotional characteristics



Recruitment, Selection, Testing & Retention of SWAT Personnel

- Handling pressure
- Ability to focus
- Self-control



Recruitment, Selection, Testing & Retention of SWAT Personnel

NTOA 2016

tor th

focus

is new

- Manage stress
- Patience





Recruitment, Selection, Testing & Retention of SWAT Personnel

# Testing Factors 2Knowledge





Recruitment, Selection, Testing & Retention of SWAT Personnel

- Policies and procedures
- Safe driving and pursuit skills
- Good writing skills



Recruitment, Selection, Testing & Retention of SWAT Personnel

- Evidence handling
- Weapons safety and handling
- Equipment accountability



## **Testing Factors 3**

### Personal characteristics and attitude



Recruitment, Selection, Testing & Retention of SWAT Personnel

- Extreme conditions
- Reliability
- Initiative





Recruitment, Selection, Testing & Retention of SWAT Personnel

- Current events
- Maturity





Recruitment, Selection, Testing & Retention of SWAT Personnel

# Testing Factors 4Attention to detail





Recruitment, Selection, Testing & Retention of SWAT Personnel

Follow procedures

#### Define assignments

### Perform assignments



Recruitment, Selection, Testing & Retention of SWAT Personnel

# Searching For. . . • *Properly* document

### *Identify* risk



Recruitment, Selection, Testing & Retention of SWAT Personnel

## **Testing Factors 5**

### Reasoning and judgment



Recruitment, Selection, Testing & Retention of SWAT Personnel

- Decision making
- Threat recognition
- Act independently



Recruitment, Selection, Testing & Retention of SWAT Personnel

- Reasoning
- Problem solving
- Pattern recognition



Recruitment, Selection, Testing & Retention of SWAT Personnel

## **Testing Factors 6** Oral communications



Recruitment, Selection, Testing & Retention of SWAT Personnel

- Communicate clearly
- People in distress
- Transmit observations



Recruitment, Selection, Testing & Retention of SWAT Personnel

- Instruct others
- Testifying
- Community presentations



Recruitment, Selection, Testing & Retention of SWAT Personnel

### **Testing Factors 7**

Interpersonal communication
 skills





Recruitment, Selection, Testing & Retention of SWAT Personnel

- Affect on others
- Diplomacy
- Cooperative



Recruitment, Selection, Testing & Retention of SWAT Personnel

 Relating to troubled individuals





Recruitment, Selection, Testing & Retention of SWAT Personnel

# Testing Factors 8Cultural differences





Recruitment, Selection, Testing & Retention of SWAT Personnel

# Searching For. . .

- Professional
- Cultural sensitivity
- Diversity





Recruitment, Selection, Testing & Retention of SWAT Personnel

### **Testing Factors 9** Learning and memorization capacity



Recruitment, Selection, Testing & Retention of SWAT Personnel

# Searching For. . .

- Understand and retain plans
- Under stress
- Complex skills





# Testing Factors 10Medical condition





Recruitment, Selection, Testing & Retention of SWAT Personnel

# Searching For. . .

- Unimpaired hearing
- Visual acuity
- Phobias





Recruitment, Selection, Testing & Retention of SWAT Personnel

## Searching For. . .

- Major physical limitations
- No additions. Absolutely no drug use!



Recruitment, Selection, Testing & Retention of SWAT Personnel

# What are you testing for?



Recruitment, Selection, Testing & Retention of SWAT Personnel

## Testing...

- Realistic expectations
- Overall characteristics
- Overall police skills
- Teach SWAT tactics



#### Documentation

- Evaluation process
- Video taping
- Write out everything



Recruitment, Selection, Testing & Retention of SWAT Personnel

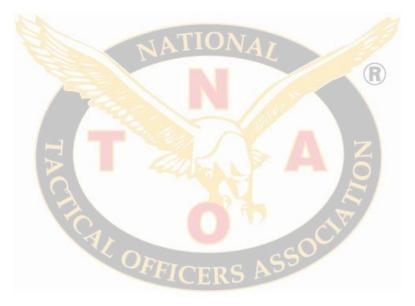
#### Involvement

- Involve the team
- Mix it up

#### Oral board makeup



Recruitment, Selection, Testing & Retention of SWAT Personnel



#### Section Three RETENTION OF SWAT PERSONNEL



Recruitment, Selection, Testing & Retention of SWAT Personnel

"Burned out team members, if left in place too long, can cause serious issues for both you and the team. Dealing with them is your responsibility."

- Randy Watt



Recruitment, Selection, Testing & Retention of SWAT Personnel

#### **Negligent Hiring**

 Constitutional violation would not have occurred had the Tactical Commander properly performed a thorough screening of the errant officer prior to placing the officer on the team.



#### Negligent Assignment

- Assigning an operator to a job without ascertaining his/her competence.
- Retaining an operator on the team who is "known to be incapable" of performing the job.



#### Negligent Entrustment

- Team Leader or Trainer's failure to properly supervise or control an operator's custody, use, or supervision of equipment or facilities entrusted to him/her.
- Plaintiff must prove TL or Trainer knew or had reason to know operator was incompetent, inexperienced or reckless (training records).



#### **Failure to Direct**

 Failing to direct refers to a failure to inform operators of the special requirements and/or limits of the job to be performed.

#### **Operations Order**



Recruitment, Selection, Testing & Retention of SWAT Personnel

#### **Failure to Direct**

 Operators should be trained and tested in their comprehension of policy and tactical doctrine content.



#### Failure to Supervise

- Team Leader and Commander responsible to adequately supervise team members
- Could raise to the level of deliberate indifference



#### **Failure to Discipline**

 Failure to investigate complaints about a team member and take appropriate action as warranted



Recruitment, Selection, Testing & Retention of SWAT Personnel

#### **Failure to Discipline**

 Failure to take action against the team member in the form of reprimand, removal from the team or formal agency discipline



Recruitment, Selection, Testing & Retention of SWAT Personnel

#### **Failure to Discipline**

- Commander has an affirmative duty to take necessary steps to address team member who is unfit for the position
- This may be gross misconduct or a series of minor infractions that indicate a pattern



#### **Negligent Retention**

- Failing to take action when the operator has demonstrated an unsuitability to the job.
- Team Leader (Scout) did nothing to correct the behavior.



#### **Negligent Retention**

- Tolerating known misconduct creates a "de facto" policy.
- Remove operators that need to be gone.



#### **Negligent Retention**

 Liability will not attach when the Team Leader or Commander fulfills their basic functions of properly enforcing policies and operational requirements.



#### Things to Consider. . .

- A poor performer can put on all of the best SWAT gear in the world, but he/she will still be a poor performer.
- Make sure operators are prepared, disciplined and up to the task at hand.



#### Things to Consider. . .

- There are no small tactical mistakes.
- There is no room for mediocrity.
  We have to be prepared for the 2%er.



Recruitment, Selection, Testing & Retention of SWAT Personnel

#### "Mediocrity results first and foremost from management failure, not technological failure." - Jim Collins



Recruitment, Selection, Testing & Retention of SWAT Personnel

# Questions?



Recruitment, Selection, Testing & Retention of SWAT Personnel

The National Tactical Officers Association maintains and declares a proprietary interest in this outline, presentation and/or material. The materials are provided for the exclusive use of the student. Any other use is strictly prohibited without the written authorization of The National Tactical Officers Association, except as provided by law.

© 2016 NTOA



Recruitment, Selection, Testing & Retention of SWAT Personnel